



JOB DESCRIPTION

Title: **BUSINESS LICENSE SPECIALIST**
Department: Administrative Services/Recorder
Class Code: 6300
FLSA Status: Non-Exempt
Effective Date: September 1, 1986 (Rev. 07/2005)
Grade: 12

GENERAL PURPOSE

Under general supervision from the Deputy City Recorder, performs a variety of duties in issuing, monitoring and approving business licenses and assisting in the Recorder's Office.

EXAMPLE OF DUTIES

- *-- Assist the public with general information as well as assisting public in completing required licensing forms; provides information to the public pertaining to licensing of businesses.
- *-- Receive applications for business, beer, liquor consumption, temporary businesses, special events and solicitors licenses; determines which inspections are necessary for approval of licensing; communicates with Salt Lake Valley Health Department when required; communicates with Murray Police, Zoning, and Fire personnel and other applicable departmental personnel when required for approval of business licenses.
- *-- Produce receipts when applicant(s) pay fees; must reconcile receipts each day and prepare these receipts/monies for the Treasurer Office.
- *-- Review utility hook-ups on computer printouts, newspapers and telephone directories for unlicensed businesses; contacts unlicensed businesses and businesses with expired licenses for proper compliance with licensing ordinance by telephone, in person and through correspondence; prepares and issues notices for delinquent, unlicensed businesses and renewal licenses for businesses, follows through with necessary collection procedures.
- *-- Stays informed of current city, county, state and federal business license regulations to provide recommendations for needed changes; recommends changes in business licensing ordinances, policies and procedures.

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- *-- Discuss problem areas and complaints with appropriate individuals, in person and by telephone to assist in the resolution of those problems.
- *-- Create and maintain information sheets and other documentation for distribution to the public concerning business licenses.
- *-- May represent City Recorder or Deputy City Recorder at various meetings, hearings, court appearances regarding business licensing process; must become an active member of the Utah Business License Association.
- *-- Produce, create, maintain and correct licensing printouts, i.e., Utility cross reference, Problem Account Report, adding classification codes, Late List, 15 Day List, Attorney Letter List, Litigation Request List, New Business Utility Account List and monthly New Business List for Murray City. Review Utility Final Account Listing for corrections to Business Licensing Accounts.
- *-- Perform on-site inspections of businesses noting any discrepancies in revenue fees paid and actual fees due.
- *-- Receive monthly State Sales Tax Tape and produce a printout. Review for businesses not licensed; add sales tax numbers to business license accounts; add location numbers; add sidwell numbers to existing accounts; contact State Tax Commission for inquiries of sales tax dollars not received.
- *-- Determine when to refer business license problems to the City Attorney's Office and follow up for resolutions; may be required to appear as a witness in court.
- *-- Issues license after determining applicant is in compliance with all City, County and State Statutes and Ordinances.
- *-- Establishes and maintains business license files as well as a monthly listing for new businesses for distribution to various offices and companies.
- *-- Maintains stock of office supplies for the Recorder's Office; orders replenishment of supplies as needed; responsible for copier; ensure proper supplies are ordered as well as maintenance procedures are learned.
- *-- Operates computer terminal; word processing, inputs business license information, checks computer printout for accuracy.
- *-- Answers department phones and Murray City general information line; takes and relays messages; greets and screens callers; directs callers to appropriate staff members. Respond to technical questions from the public and gives them necessary information.

- *-- Serves as backup support to Recorder's Office and Purchasing Office; prepares correspondence and other documents for the Recorder's Office; notarizes documents.
- Performs related duties as assigned.

MINIMUM QUALIFICATIONS

Education and Experience

- Graduation from high school with course work in typing, filing, and business machines and three (3) years of clerical experience or any equivalent combination of education and experience.
- Preference given to those with experience in the use of word processing and a typing speed of 35 net words per minute; skill in operating a variety of office machines (i.e. calculator, computer terminal, etc.).

Special Requirements

- Must be able to become a Notary Public within six (6) months of hire date.

Necessary Knowledge, Skills and Abilities

- Working knowledge of current business status within the city regarding legality of operating in Murray City, i.e. police investigations; conditional uses and violations; attorney's activities; utility use; fire safety inspections and confidentiality of information.
- Working knowledge of modern office practices and procedures, proper grammar, spelling and punctuation.
- Ability to follow verbal and written procedures and instructions; deal tactfully and effectively with public contacts in relatively adverse situations and city department representatives; maintain a congenial working relationship with public, staff and other agencies; exercise judgement in appraising situations and making decisions; communicate effectively both orally and in writing.

TOOLS & EQUIPMENT USED

- Personal computer, including word processing, spreadsheets and database software; mainframe computer terminal; 10-key calculator; phone; copy machine; fax machine.

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- While performing the duties of this job, the employee is frequently required to sit, walk and talk or hear, use hands to finger, handle, feel or operate objects, tools, or controls; and reach with hands and arms. The employee is occasionally required to walk.
- The employee must occasionally lift and/or move up to 25 pounds. Specific vision abilities required by this job include close vision and the ability to adjust focus.

WORK ENVIRONMENT

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Work is performed primarily in an office setting. The noise level in the work environment is usually moderately quiet.

DEPT/DIVISION APPROVED BY: _____ DATE: _____

EMPLOYEE'S SIGNATURE: _____ DATE: _____

H. R. DEPT. APPROVED BY: _____ DATE: _____

*Essential functions of the job